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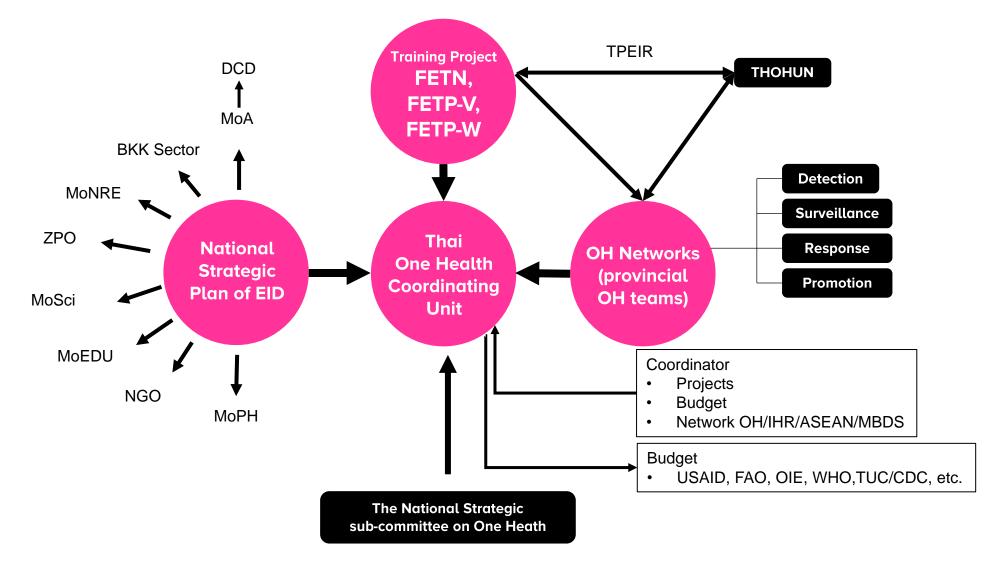
## SHARE THE GOOD PRACTICES & CHALLENGES ON WORKFORCE DEVELOPMENT



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## **Multilateral Cooperation in Workforce Development**

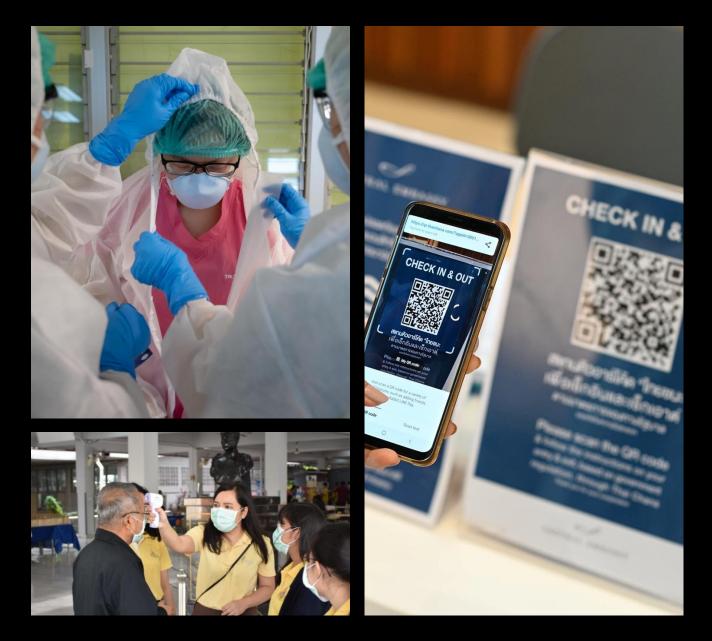


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#### **Thailand IAR Introduction**

- IAR was conducted on July 2020
- 16 external reviewers interviewed 96 individuals.
- 8 crucial points which Thailand is successfully cope with the COVID-19 pandemic were highlighted.





# **8 KEYS OF SUCCESS**



Experiences and lesson learn from previous infectious disease outbreak

helped Thailand built experts and understanding the best way to response the infectious outbreak



## Flexible and Adaptive management system

to ensure that the disease prevention and control is effectiveness and up-to-date under the situation which always changing.

## A robust medical and public health system

to enhance the disease prevention and control and other health facilities to maintain the people's quality of life



## Ealy screening and active EOC

Timeliness active EOC, it make MOH to prepare many crucial element, testing, health care, stockpiles





# **8 KEYS OF SUCCESS**



### Active public engagement and cooperation

citizens, residents, and visitor were helped to understand and support and comply with PH directives with minimal s use of punitive or coercive measure



#### **Active Communication**

both before and during the outbreak with cooperated by the public and private sectors on communication agencies

#### **Building Capacity**

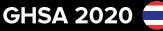
During the outbreak, Thailand has builded the capacity of human resources and others to support the outbreak control



Decisive Management and Improved policies, intervention under <u>"whole of government"</u> and <u>"whole of society"</u> with effective commanded by the policy level.







# **3 CHALLENGES NEED TO BE OVERCOME**

#### Shortages of HR

epidemiologists, infectious disease physicians, critical care nurses, IT/programmers, and other specialists to support the COVID-19 response.

#### Insufficient mechanisms

Both pre-deployment orientation and post-deployment performance evaluation.

#### Unwell performance

Staffing limitations reduced the ability of the situation awareness team to perform optimally.

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# HOW TO OVERCOME THE CHALLENGES

#### **Increase & Stabilize of HR**

CDCU capacities and SAT team human resources; consider establishment of an Urban Health Volunteer model.

#### **Collaboration with Partners**

academic institutions can address human resource shortfalls and strengthen capacities through incentive programmes.

#### Map existing HR

to identify gaps and plan. It should involve other government ministries to optimally measure and match resources and needs.

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# How to overcome the challenges toward the GHSA 2024

#### Establish a committee

to evaluate healthcare workforce needs, plan for cross-training (near-term) and advanced university training (long-term) opportunities.

#### Establish an EOC 'concept of operations'

and provide additional training for the Incident Command System to guide operations across the MOPH and collaboration with other sectors. "Further enhance collaboration with other Ministries, including the Ministry of Interior's Department of Disaster Prevention and Mitigation"



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